

POLICY

2011

3230

Community Relations

SUBJECT: PUBLIC COMPLAINTS

Compliments, complaints or suggestions by citizens regarding any facet of the school operation often can be handled more satisfactorily by the administrative officer in charge of the unit closest to the source of the comment. In most instances, therefore, comments will be made to the teacher, coach, or other school employee. If a concern exists and is not resolved it should be made to the Principal or supervisor.

If the concern is not resolved at this level the concern may be carried to the Superintendent. Unresolved complaints at the building level must be reported to the Superintendent by the Building Principal.

If the concern is not resolved at the Superintendent level, the concern may be carried to the Board of Education. The Board of Education will review any comments made to them providing the comment includes the name and address of the individual providing the comment.

NOTE: Refer also to Policies #8330 -- Objection to Instructional Materials
#8331 -- Controversial Issues

Adopted: 6/7/11